

Key Business Performance Summary at 30 June 2022

As at **30 June 2022**, the Redress Board has received **2,925** applications. Unfortunately, a significant number of these applications did not comply with the Rule 4 statutory requirements on receipt of the application and **173 remain incomplete.** It is important to note that the Board has elected to issue the Rule 7 Notice to verify the applicant's attendance at an institution regardless of whether or not an application is complete in order to reduce any further delay. However, these applications cannot be progressed to a panel until the outstanding information is provided by applicants and so fall outside the control of the Board and are discounted for the purposes of this summary.

Current Number of Incomplete Applications – Unable to Progress

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|--|-------------------|
| Solicitor/Applicant | |
| Incomplete applications | 173 |

Current Case Status of Complete Applications

The tables below show the current status of all 2,752 complete or compliant applications as at 30 June 2022.

Panel Consideration Outcomes

| Redress Board Panel | |
|--|-------|
| Section 14 Initial Payment Order made and still in place | 20 |
| Adjourned by panel for further information | 41 |
| Final Determination | 2,163 |
| Final Determination - Appeal Outstanding | 60 |
| Withdrawn before a panel | 119 |
| Total | 2,403 |

Status of Current Applications

| Redress Board Administration | |
|---|-----------|
| Received yet to be processed | 5 |
| Waiting for information - Rule 7 response | 157 |
| Rule 7 response requires further investigatory steps* | 85 |
| Validated - to be allocated for listing review | 21 |
| Validated - Scheduled for listing in July | 81 |
| Overall Total | 349 |

^{*}If the Redress Board receives a Rule 7 Notice response that does not confirm the applicant's attendance it will undertake additional investigations on behalf of the applicant, to source alternative information from other statutory and voluntary bodies and record archives to confirm the statutory information requirements of the Rule 7 Notice.

Payments Summary

As at **30 June 2022**, Redress Board panels have made award determinations totalling £47,294,250 including Section 14 awards. Following section 13 actuarial adjustments, £46,310,573 is payable to applicants.

£43,405,331 has been paid directly into the applicant or applicant's solicitor's account on receipt of an Acceptance of Award from the applicant. Please see below quarterly breakdown of payments made.

| | Q1 | Q2 | Q3 | Q4 | Total |
|------------------|-----------|-----------|-----------|-----------|------------|
| Payments 2020-21 | 429,500 | 2,120,987 | 3,209,970 | 4,706,548 | 10,467,005 |
| Payments 2021-22 | 6,189,035 | 7,453,637 | 6,438,078 | 6,700,474 | 26,781,244 |
| Payments 2022-23 | 6,157,093 | | | | 6,157,093 |
| Total Payments | | | | | 43,405,331 |

Appeal Summary

As at 30 June 2022, the Redress Board has received 388 Notices of Appeal.

323 appeals have been considered by a single judicial member with **99** being upheld and **224** dismissed confirming the panel decision.

A further **5** appeals have been withdrawn.

Applications Received

The Redress Board has received **2,925** * applications for compensation.

| | Q1 | Q2 | Q3 | Q4 | Total |
|-------------------------------|-------|-----|-----|-----|-------|
| Applications Received 2020-21 | 245 | 334 | 380 | 314 | 1,273 |
| Applications Received 2021-22 | 368 | 365 | 261 | 289 | 1,283 |
| Applications Received 2022-23 | 369 | | | | 369 |
| Total Applications Received | 2,925 | | | | 2,925 |

^{* 173} of these applications did not comply with the Rule 4 statutory requirements and remain incomplete and cannot be progressed until the outstanding information is provided.

Panel Sessions

Redress Board panels have met on **745** occasions considering **2,747** applications. It should be noted that the same application may have been before a panel more than once during this period.

Further to this a single judicial member has sat on **234** days dealing with the work associated with appeals.

| | Q1 | Q2 | Q3 | Q4 | Total |
|--------------------------------------|-----|-----|-----|-----|-------|
| Number of panel sessions 2020- 21 | 15 | 37 | 61 | 82 | 195 |
| Number of panel sessions 2021- 22 | 95 | 109 | 113 | 122 | 439 |
| Number of panel sessions 2022- 23 | 111 | | | | 111 |
| Total Panel sessions | | | | | 745 |

| | Q1 | Q2 | Q3 | Q4 | Total |
|-------------------------------|-----|-----|-----|-----|-------|
| Number of cases considered in | 47 | 149 | 198 | 319 | 713 |
| 2020-21 | | | | | |
| Number of cases considered in | 378 | 457 | 421 | 406 | 1,662 |
| 2021-22 | | | | | |
| Number of cases considered in | 372 | | | | 372 |
| 2022-23 | | | | | |
| Total number of cases | | | | | 2,747 |
| considered | | | | | |

| | Q1 | Q2 | Q3 | Q4 | Total |
|-----------------------------|----|----|----|----|-------|
| Appeal sitting days 2020-21 | 0 | 0 | 13 | 22 | 35 |
| Appeal sitting days 2021-22 | 28 | 33 | 41 | 47 | 149 |
| Appeal sitting days 2022-23 | 50 | | | | 50 |
| Total Appeal sitting days | | | | | 234 |

Panel Outcomes

The table below shows a breakdown of the **2,747** applications considered at a panel session. It should be noted that the same application may have been before a panel more than once during this period.

| | 2020-21 | 2021-22 | 2022-23 Year to date | Total |
|-------------------------------|---------|---------|-------------------------|-------|
| Adjourned by panel | 110 | 143 | 19 | 272 |
| Section 14 Order | 76 | 48 | 9 | 133 |
| Withdrawn | 22 | 72 | 25 | 119 |
| Full Determination – no award | 39 | 304 | 76 | 419 |
| Full Determination - award | 466 | 1,095 | 243 | 1,804 |
| Total | 713 | 1,662 | 372 | 2,747 |