



Historical Institutional Abuse
Redress Board

**Key Business Performance Summary Report
at 31 March 2026**

As at **31 March 2026**, the Redress Board has received **5,496** applications. Unfortunately, a number of applications do not comply with the Rule 4 statutory requirements on receipt of the application and **0 remain incomplete**. It is important to note that the Board has elected to issue the Rule 7 Notice to verify the applicant's attendance at an institution regardless of whether or not an application is complete in order to reduce any further delay. However, these applications cannot be progressed to a panel until the outstanding information is provided by applicants and so fall outside the control of the Board and are discounted for the purposes of this summary.

Current Number of Incomplete Applications – Unable to Progress

Solicitor/Applicant	
Incomplete applications	0

Current Case Status of Complete Applications

The tables below show the current status of all **5496 complete or compliant applications** as at **31 March 2026**.

Panel Consideration Outcomes

Redress Board Panel	
Section 14 Initial Payment Order made and still in place	0
Adjourned by panel for further information	0
Final Determination	5105
Final Determination - Appeal Outstanding	2
Withdrawn before a panel	389
Total	5496

Status of Current Applications

Redress Board Administration	
Received yet to be processed	0
Waiting for information - Rule 7 response	0
Rule 7 response requires further investigatory steps*	0
Rule 9 – Outstanding Panel requests**	0
Validated - to be allocated for listing review	0
Validated - Scheduled for listing	0
Overall Total	0

**If the Redress Board receives a Rule 7 Notice response that does not confirm the applicant's attendance it will undertake additional investigations on behalf of the applicant, to source alternative information from other statutory and voluntary bodies and record archives to confirm the statutory information requirements of the Rule 7 Notice.*

***In these applications the Redress Board has asked the applicant to comment on records or to provide further information. For example, if there are significant discrepancies between the dates provided by the applicant and the institution(s), we will issue a Date Enquiry Letter seeking comment from the applicant. For example, if the panel considers that the applicant should have sight of documentation received from the institution(s), we will issue a Sharing of Material letter seeking comment from the applicant. The Redress Board cannot progress the application until a response is received from the applicant or their solicitor.*

Payments Summary

As at **31 March 2026**, Redress Board panels have made award determinations totalling **£116,202,750** including Section 14 awards. Following section 13 actuarial adjustments, **£115,004,252** is payable to applicants.

£114,599,252 has been paid directly into the applicant or applicant's solicitor's account on receipt of an Acceptance of Award from the applicant. Please see below quarterly breakdown of payments made.

	Q1	Q2	Q3	Q4	Total
Payments 2020-21	429,500	2,120,987	3,209,970	4,706,548	10,467,005
Payments 2021-22	6,189,035	7,453,637	6,438,078	6,700,474	26,781,225
Payments 2022-23	6,157,093	5,943,250	7,359,073	6,986,000	26,445,416
Payments 2023-24	5,978,916	4,969,500	4,539,410	4,594,760	20,082,586
Payments 2024-25	4,342,193	4,170,000	3,893,500	4,408,704	16,814,396
Payments 2025-26	4,716,274	4,141,365	4,093,985	1,057,000	14,008,624
Total Payments					114,599,252

Appeal Summary

As at **31 March 2026**, the Redress Board has received **762** Notices of Appeal.

A single judicial member has considered **738** appeals. **241** have been upheld and **497** dismissed confirming the panel decision. **2** appeals are currently being processed and the remaining **22** were withdrawn.

Applications Received

The Redress Board has received **5,496** * applications for compensation.

	Q1	Q2	Q3	Q4	Total
Applications Received 2020-21	245	334	380	314	1,273
Applications Received 2021-22	368	365	261	289	1,283
Applications Received 2022-23	369	266	180	240	1,055
Applications Received 2023-24	237	201	173	176	787
Applications Received 2024-25	156	157	159	495	967
Applications Received 2025-26	131				131
Total Applications Received					5,496

The table below sets out the percentage of applications that were incomplete when the application was received by the Redress Board.

	Q1	Q2	Q3	Q4	Total
% Incomplete applications 20-21	45%	37%	30%	33%	36%
% Incomplete applications 21-22	37%	36%	47%	51%	42%
% Incomplete applications 22-23	40%	36%	35%	30%	36%
% Incomplete applications 23-24	26%	34%	21%	24%	27%
% Incomplete applications 24-25	24%	31%	21%	18%	25%
% Incomplete applications 25-26	18%				18%
Total % Incomplete applications					31%

Breakdown of Applications received.

The table below sets out the percentage of applications received by age bracket.

	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26
18-39	1%	2%	2%	2%	3%	5%
40-49	11%	14%	16%	20%	22%	18%
50-59	26%	32%	33%	33%	35%	34%
60-69	40%	42%	40%	35%	29%	32%
70+	21%	10%	8%	10%	11%	11%

The table below sets out the percentage of applications received by country of residence.

	Northern Ireland		Republic of Ireland		GB		Australia		Other	
	%	Num	%	Num	%	Num	%	Num	%	Num
2020-21	79%	1006	3%	39	13%	161	4%	56	1%	11
2021-22	89%	1146	2%	24	7%	93	1%	10	1%	10
2022-23	91%	964	1%	15	6%	65	1%	5	1%	6
2023-24	88%	691	2%	16	9%	70	0%	2	1%	8
2024-25	93%	898	1%	8	5%	52	0%	4	1%	5
2025-26	86%	113	2%	3	11%	14	1%	1	0%	0

Breakdown of Rule 7 Notices served by Institution Type

The table below sets out the number of Rule 7 Notices served by type of Institution. Please note that an application may have more than one Rule 7 Notice depending on the number of residencies in which abuse was reported on the application.

	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26
Justice	1248	1915	1426	1064	869	249
Religious Orders	416	250	146	139	203	95
HSCB	167	224	106	167	157	86
Other	52	84	56	49	36	8
Total	2083	2473	1734	1419	1265	438

Panel Sessions

Redress Board panels have met on **1,553** occasions considering **6,016** applications. It should be noted that the same application may have been before a panel more than once during this period.

Further to this a single judicial member has sat on **500** days dealing with the work associated with appeals.

	Q1	Q2	Q3	Q4	Total
Number of panel sessions 2020-21	15	37	61	82	195
Number of panel sessions 2021-22	95	109	113	122	439
Number of panel sessions 2022-23	111	103	93	80	387
Number of panel sessions 2023-24	66	59	50	51	226
Number of panel sessions 2024-25	46	40	40	43	169
Number of panel sessions 2025-26	52	55	27	3	137
Total Panel sessions					1,553

	Q1	Q2	Q3	Q4	Total
Number of cases considered in 2020-21	47	149	198	319	713
Number of cases considered in 2021-22	378	457	421	406	1,662
Number of cases considered in 2022-23	372	451	402	327	1,552
Number of cases considered in 2023-24	282	227	201	171	881
Number of cases considered in 2024-25	170	169	152	151	642
Number of cases considered in 2025-26	233	217	107	9	566
Total number of cases considered					6,016

	Q1	Q2	Q3	Q4	Total
Appeal sitting days 2020-21	0	0	13	22	35
Appeal sitting days 2021-22	28	33	41	47	149
Appeal sitting days 2022-23	50	44	46	39	179
Appeal sitting days 2023-24	23	19	19	12	73
Appeal sitting days 2024-25	7	6	5	8	26
Appeal sitting days 2025-26	8	10	16	1	41
Total Appeal sitting days					501

Panel Outcomes

The table below shows a breakdown of the **6,016** applications considered at a panel session. It should be noted that the same application may have been before a panel more than once during this period.

	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	Total
Adjourned by panel	110	143	64	13	7	3	340
Section 14 Order	76	48	30	8	3	1	166
Withdrawn	22	72	141	76	44	34	389
Full Determination – no award	39	304	266	118	61	103	891*
Full Determination - award	466	1,095	1,051	666	527	425	4,230
Total	713	1,662	1,552	881	642	566	6,016

**141 No Award Determinations have been overturned on appeal and a further 152 No Award Determinations were made in relation to No Jurisdiction applications as the applicant did not withdraw the application. The total number of No Award determinations is 598.*

Panel Awards by Band

The table below sets out the total number of applications which fall within each band as set out in the Redress Board Banding Guidance. *Please note that this will include the Panel Determination for any pending appeals and will show the Appeal Determination for any resulted appeals.*

Award Band	No' of Final Determinations within band (Does not include S14's pending FD)	
	Number	%
£10,000	579	13
£10,001 - £29,999	2,162	51
£30,000 - £49,999	1,009	23
£50,000 - £69,999	457	10
£70,000 - £80,000	151	3
Total	4,358	100

Breakdown of No Award Panel Outcomes

No Award Reason	Number	%
Contradictory Evidence	13	2
No Jurisdiction	152	16
Threshold Not Met	726	82
Total	891	100

Application Processing Times 2025-26

For all applications, first considered by a panel to date in 2025-26, the average time from receipt of the application to the first panel consideration was **89 working days**. For applications that were complete on receipt was **80 working days** and for those that were incomplete increases to **106 working days**¹.

For all appeals determined by a Single Judicial Member to date in 2025-26, the average time from receipt to determination is **30 working days**.

Complaints

The table below set out the number of complaints received by the Redress Board since it was established and the outcomes.

Year	Number of Complaints received by type	Outcome of Complaints
2020-21	Delay – 2 Communications – 1 Total - 3	Delay – 2 dismissed Communications – 1 dismissed
2021-22	NIL	NIL
2022-23	Delay - 2 Outcome -2 Total - 4	Delay – 2 dismissed Outcome – 2 outside scope of Complaints Procedure
2023-24	Outcome -2 Process/Communication - 1 Total - 3	Outcome – 2 outside scope of Complaints Procedure Process/Communication - Partially upheld.
2024-25	NIL	NIL
2025-26	Outcome - 1	Outcome – outside of scope of complaints procedure

The Redress Board has responded to all complaints within the timescales set out in our Complaints Procedure.

¹ Incomplete applications have been subject to significant delays in reaching final determinations and payment of awards, predominantly because of the continuing absence of statutory Rule 4 proofs and expert medical evidence which have not been submitted to the HIA Redress Board in a timely manner.