



Historical Institutional Abuse  
**Redress Board**

## **Key Business Performance Summary Report at 31 December 2023**

As at **31 December 2023**, the Redress Board has received **4,222** applications. Unfortunately, a number of applications do not comply with the Rule 4 statutory requirements on receipt of the application and **9 remain incomplete**. It is important to note that the Board has elected to issue the Rule 7 Notice to verify the applicant's attendance at an institution regardless of whether or not an application is complete in order to reduce any further delay. However, these applications cannot be progressed to a panel until the outstanding information is provided by applicants and so fall outside the control of the Board and are discounted for the purposes of this summary.

### Current Number of Incomplete Applications – Unable to Progress

Solicitor/Applicant	
Incomplete applications	<b>9</b>

### Current Case Status of Complete Applications

The tables below show the current status of all **4,213 complete or compliant applications** as at **31 December 2023**.

#### Panel Consideration Outcomes

Redress Board Panel	
Section 14 Initial Payment Order made and still in place	<b>2</b>
Adjourned by panel for further information	<b>3</b>
Final Determination	<b>3,834</b>
Final Determination - Appeal Outstanding	<b>12</b>
Withdrawn before a panel	<b>298</b>
<b>Total</b>	<b>4,149</b>

#### Status of Current Applications

Redress Board Administration	
Received yet to be processed	<b>1</b>
Waiting for information - Rule 7 response	<b>27</b>
Rule 7 response requires further investigatory steps*	<b>2</b>
Rule 9 – Outstanding Panel requests**	<b>10</b>
Validated - to be allocated for listing review	<b>2</b>
Validated - Scheduled for listing in January	<b>22</b>
<b>Overall Total</b>	<b>64</b>

*\*If the Redress Board receives a Rule 7 Notice response that does not confirm the applicant's attendance it will undertake additional investigations on behalf of the applicant, to source alternative information from other statutory and voluntary bodies and record archives to confirm the statutory information requirements of the Rule 7 Notice.*

*\*\*In these applications the Redress Board has asked the applicant to comment on records or to provide further information. For example, if there are significant discrepancies between the dates provided by the applicant and the institution(s), we will issue a Date Enquiry Letter seeking comment from the applicant. For example, if the panel considers that the applicant should have sight of documentation received from the institution(s), we will issue a Sharing of Material letter seeking comment from the applicant. The Redress Board cannot progress the application until a response is received from the applicant or their solicitor.*

## Payments Summary

As at **31 December 2023**, Redress Board panels have made award determinations totalling **£81,982,750** including Section 14 awards. Following section 13 actuarial adjustments, **£80,864,972** is payable to applicants.

**£79,181,472** has been paid directly into the applicant or applicant's solicitor's account on receipt of an Acceptance of Award from the applicant. Please see below quarterly breakdown of payments made.

	Q1	Q2	Q3	Q4	Total
<b>Payments 2020-21</b>	429,500	2,120,987	3,209,970	4,706,548	<b>10,467,005</b>
<b>Payments 2021-22</b>	6,189,035	7,453,637	6,438,078	6,700,474	<b>26,781,225</b>
<b>Payments 2022-23</b>	6,157,093	5,943,250	7,359,073	6,986,000	<b>26,445,416</b>
<b>Payments 2023-24</b>	5,978,916	4,969,500	4,539,410		<b>15,487,826</b>
<b>Total Payments</b>					<b>79,181,472</b>

## Appeal Summary

As at **31 December 2023**, the Redress Board has received **664** Notices of Appeal.

A single judicial member has considered **633** appeals. **195** have been upheld and **438** dismissed confirming the panel decision.

**12** appeals are currently being processed and the remaining **19** were withdrawn.

## Applications Received

The Redress Board has received **4,222** \* applications for compensation.

	Q1	Q2	Q3	Q4	Total
<b>Applications Received 2020-21</b>	245	334	380	314	<b>1,273</b>
<b>Applications Received 2021-22</b>	368	365	261	289	<b>1,283</b>
<b>Applications Received 2022-23</b>	369	266	180	240	<b>1,055</b>
<b>Applications Received 2023-24</b>	237	201	173		<b>611</b>
<b>Total Applications Received</b>					<b>4,222 *</b>

*\*9 of these applications did not comply with the Rule 4 statutory requirements and remain incomplete and cannot be progressed until the outstanding information is provided.*

The table below sets out the **percentage of applications that were incomplete** when the application was received by the Redress Board.

	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>	<b>Total</b>
<b>% Incomplete applications 20-21</b>	45%	37%	30%	33%	<b>36%</b>
<b>% Incomplete applications 21-22</b>	37%	36%	47%	51%	<b>42%</b>
<b>% Incomplete applications 22-23</b>	40%	36%	35%	30%	<b>36%</b>
<b>% Incomplete applications 23-24</b>	26%	34%	21%		<b>27%</b>
<b>Total % Incomplete applications</b>					<b>36%</b>

### Breakdown of Applications received.

The table below sets out the percentage of applications received by age bracket.

	<b>2020-21</b>	<b>2021-22</b>	<b>2022-23</b>	<b>2023-24 YTD</b>
<b>18-39</b>	1%	2%	2%	2%
<b>40-49</b>	11%	14%	16%	21%
<b>50-59</b>	26%	32%	33%	32%
<b>60-69</b>	40%	42%	40%	36%
<b>70+</b>	21%	10%	8%	9%

The table below sets out the number of applications received by country of residence.

	<b>2020-21</b>	<b>2021-22</b>	<b>2022-23</b>	<b>2023-24 YTD</b>
<b>Northern Ireland</b>	1007	1147	965	530
<b>Republic of Ireland</b>	39	24	15	12
<b>GB</b>	160	92	65	59
<b>Australia</b>	56	10	5	1
<b>Other</b>	11	10	5	9

*Table amended post publication to reflect recalculation.*

### Breakdown of Rule 7 Notices served by Institution Type

The table below sets out the number of Rule 7 Notices served by type of Institution. Please note that an application may have more than one Rule 7 Notice depending on the number of residencies in which abuse was reported on the application.

	<b>2020-21</b>	<b>2021-22</b>	<b>2022-23</b>	<b>2023-24 YTD</b>
<b>Justice</b>	1248	1915	1426	850
<b>Religious Orders</b>	416	250	146	92
<b>HSCB</b>	167	224	106	139
<b>Other</b>	52	84	56	40
<b>Total</b>	<b>2083</b>	<b>2473</b>	<b>1734</b>	<b>1121</b>

## Panel Sessions

Redress Board panels have met on **1,196** occasions considering **4,637** applications. It should be noted that the same application may have been before a panel more than once during this period.

Further to this a single judicial member has sat on **424** days dealing with the work associated with appeals.

	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>	<b>Total</b>
<b>Number of panel sessions 2020-21</b>	15	37	61	82	<b>195</b>
<b>Number of panel sessions 2021-22</b>	95	109	113	122	<b>439</b>
<b>Number of panel sessions 2022-23</b>	111	103	93	80	<b>387</b>
<b>Number of panel sessions 2023-24</b>	66	59	50		<b>175</b>
<b>Total Panel sessions</b>					<b>1,196</b>

	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>	<b>Total</b>
<b>Number of cases considered in 2020-21</b>	47	149	198	319	<b>713</b>
<b>Number of cases considered in 2021-22</b>	378	457	421	406	<b>1,662</b>
<b>Number of cases considered in 2022-23</b>	372	451	402	327	<b>1,552</b>
<b>Number of cases considered in 2023-24</b>	282	227	201		<b>710</b>
<b>Total number of cases considered</b>					<b>4,637</b>

	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>	<b>Total</b>
<b>Appeal sitting days 2020-21</b>	0	0	13	22	<b>35</b>
<b>Appeal sitting days 2021-22</b>	28	33	41	47	<b>149</b>
<b>Appeal sitting days 2022-23</b>	50	44	46	39	<b>179</b>
<b>Appeal sitting days 2022-23</b>	23	19	19		<b>61</b>
<b>Total Appeal sitting days</b>					<b>424</b>

## Panel Outcomes

The table below shows a breakdown of the **4,637** applications considered at a panel session. It should be noted that the same application may have been before a panel more than once during this period.

	2020-21	2021-22	2022-23	2023-24 YTD	Total
<b>Adjourned by panel</b>	110	143	64	12	<b>329</b>
<b>Section 14 Order</b>	76	48	30	4	<b>158</b>
<b>Withdrawn</b>	22	72	147	63	<b>298</b>
<b>Full Determination – no award</b>	39	304	266	102	<b>711</b>
<b>Full Determination - award</b>	466	1,095	1,045	529	<b>3,135</b>
<b>Total</b>	<b>713</b>	<b>1,662</b>	<b>1,552</b>	<b>710</b>	<b>4,637</b>

### Panel Awards by Band

The table below sets out the total number of applications which fall within each band as set out in the Redress Board Banding Guidance. *Please note that this will include the Panel Determination for any pending appeals and will show the Appeal Determination for any resulted appeals.*

Award Band	No' of Final Determinations within band (Does not include S14's pending FD)	
	Number	%
<b>£10,000</b>	<b>492</b>	<b>15.2</b>
<b>£10,001 - £29,999</b>	<b>1,659</b>	<b>51.2</b>
<b>£30,000 - £49,999</b>	<b>683</b>	<b>21.1</b>
<b>£50,000 - £69,999</b>	<b>303</b>	<b>9.4</b>
<b>£70,000 - £80,000</b>	<b>99</b>	<b>3.1</b>
<b>Total</b>	<b>3,236</b>	<b>100</b>

### Application Processing Times 2034-24

For all applications, first considered by a panel to date in 2023-24, the average time from receipt of the application to the first panel consideration was **38 working days**. For applications that were complete on receipt this reduces to **37 working days** and for those that were incomplete increases to **42 working days**.

For all appeals determined by a Single Judicial Member to date in 2023-24, the average time from receipt to determination is **30 working days**. For appeals that are reconsideration only this reduces to **23 working days** and for those with preliminary matters to be considered this increases to **44 working days**.

## Complaints

The table below set out the number of complaints received by the Redress Board since it was established and the outcomes.

Year	Number of Complaints received by type	Outcome of Complaints
2020-21	Delay – 2 Communications – 1 <b>Total - 3</b>	Delay – 2 dismissed Communications – 1 dismissed
2021-22	0	0
2022-23	Delay - 2 Outcome -2 <b>Total - 4</b>	Delay – 2 dismissed Outcome – 2 outside scope of Complaints Procedure
2023-24 YTD	Outcome -2 <b>Total - 2</b>	Outcome – 2 outside scope of Complaints Procedure