

Key Business Performance Summary at 30 September 2023

As at **30 September 2023**, the Redress Board has received **4,049** applications. Unfortunately, a significant number of these applications did not comply with the Rule 4 statutory requirements on receipt of the application and **14 remain incomplete.** It is important to note that the Board has elected to issue the Rule 7 Notice to verify the applicant's attendance at an institution regardless of whether or not an application is complete in order to reduce any further delay. However, these applications cannot be progressed to a panel until the outstanding information is provided by applicants and so fall outside the control of the Board and are discounted for the purposes of this summary.

Current Number of Incomplete Applications – Unable to Progress

Solicitor/Applicant	
Incomplete applications	14

Current Case Status of Complete Applications

The tables below show the current status of all **4,035 complete or compliant** applications as at **30 September 2023**.

Panel Consideration Outcomes

Redress Board Panel	
Section 14 Initial Payment Order made and still in place	4
Adjourned by panel for further information	10
Final Determination	3,648
Final Determination - Appeal Outstanding	18
Withdrawn before a panel	286
Total	3,966

Status of Current Applications

Ctatac C. Carront Applications	
Redress Board Administration	
Received yet to be processed	0
Waiting for information - Rule 7 response	32
Rule 7 response requires further investigatory steps*	4
Rule 9 – Outstanding Panel requests**	9
Validated - to be allocated for listing review	3
Validated - Scheduled for listing in October	21
Overall Total	69

^{*}If the Redress Board receives a Rule 7 Notice response that does not confirm the applicant's attendance it will undertake additional investigations on behalf of the applicant, to source alternative information from other statutory and voluntary bodies and record archives to confirm the statutory information requirements of the Rule 7 Notice.

^{**}In these applications the Redress Board has asked the applicant to comment on records or to provide further information. For example, if there are significant discrepancies between the dates provided by the applicant and the institution(s), we will issue a Date Enquiry Letter seeking comment from the applicant. For example, if the panel considers that the applicant should have sight of documentation received from the institutions(s), we will issue a Sharing of Material letter seeking comment from the applicant. The Redress Board cannot progress the application until a response is received from the applicant or their solicitor.

Payments Summary

As at **30 September 2023**, Redress Board panels have made award determinations totalling £77,294,750 including Section 14 awards. Following section 13 actuarial adjustments, £76,221,062 is payable to applicants.

£74,717,062 has been paid directly into the applicant or applicant's solicitor's account on receipt of an Acceptance of Award from the applicant. Please see below quarterly breakdown of payments made.

	Q1	Q2	Q3	Q4	Total
Payments	429,500	2,120,987	3,209,970	4,706,548	10,467,005
2020-21					
Payments	6,189,035	7,453,637	6,438,078	6,700,474	26,781,225
2021-22					
Payments	6,157,093	5,943,250	7,359,073	6,986,000	26,445,416
2022-23					
Payments	5,978,916	5,044,500			11,023,416
2023-24					
Total					74,717,062
Payments					

Appeal Summary

As at 30 September 2023, the Redress Board has received 638 Notices of Appeal.

A single judicial member has considered **601** appeals. **186** have been upheld and **415** dismissed confirming the panel decision.

18 appeals are currently being processed and the remaining **19** were withdrawn.

Applications Received

The Redress Board has received **4,049** * applications for compensation.

	Q1	Q2	Q3	Q4	Total
Applications Received 2020-21	245	334	380	314	1,273
Applications Received 2021-22	368	365	261	289	1,283
Applications Received 2022-23	369	266	180	240	1,055
Applications Received 2023-24	237	201			438
Total Applications Received					4,049 *

^{*14} of these applications did not comply with the Rule 4 statutory requirements and remain incomplete and cannot be progressed until the outstanding information is provided.

Panel Sessions

Redress Board panels have met on **1,146** occasions considering **4,437** applications. It should be noted that the same application may have been before a panel more than once during this period.

Further to this a single judicial member has sat on **405** days dealing with the work associated with appeals.

	Q1	Q2	Q3	Q4	Total
Number of panel sessions 2020- 21	15	37	61	82	195
Number of panel sessions 2021- 22	95	109	113	122	439
Number of panel sessions 2022- 23	111	103	93	80	387
Number of panel sessions 2023- 24	66	59			125
Total Panel sessions					1,146

	Q1	Q2	Q3	Q4	Total
Number of cases considered in 2020-21	47	149	198	319	713
Number of cases considered in 2021-22	378	457	421	406	1,662
Number of cases considered in 2022-23	372	451	402	327	1,552
Number of cases considered in 2023-24	282	228			510
Total number of cases considered					4,437

	Q1	Q2	Q3	Q4	Total
Appeal sitting days 2020-21	0	0	13	22	35
Appeal sitting days 2021-22	28	33	41	47	149
Appeal sitting days 2022-23	50	44	46	39	179
Appeal sitting days 2022-23	23	19			42
Total Appeal sitting days					405

Panel Outcomes

The table below shows a breakdown of the **4,437** applications considered at a panel session. It should be noted that the same application may have been before a panel more than once during this period.

	2020-21	2021-22	2022-23	2023-24 YTD	Total
Adjourned by panel	110	143	64	11	328
Section 14 Order	76	48	30	3	157
Withdrawn	22	72	147	45	286
Full Determination – no award	39	304	266	83	692
Full Determination - award	466	1,095	1,045	368	2,974
Total	713	1,662	1,552	510	4,437